User Guide: PROMPT Flex - Force Monitoring Baby (Bluetooth) and Birthing Simulator Software
<table>
<thead>
<tr>
<th>Contents</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Declaration of Conformity</td>
<td>3</td>
</tr>
<tr>
<td>Intended Use of Product</td>
<td>4</td>
</tr>
<tr>
<td>Technical Specification</td>
<td>5</td>
</tr>
<tr>
<td>General Safety Warnings</td>
<td>5</td>
</tr>
<tr>
<td>Battery Safety Warnings</td>
<td>6</td>
</tr>
<tr>
<td>General care</td>
<td>6</td>
</tr>
<tr>
<td>Charging Your Baby</td>
<td>6</td>
</tr>
<tr>
<td>Other Battery Information</td>
<td>7</td>
</tr>
<tr>
<td>Prompt Flex Birthing Simulator Software Minimum Specification</td>
<td>7</td>
</tr>
<tr>
<td>Bluetooth Requirements</td>
<td>7</td>
</tr>
<tr>
<td>Downloading The Prompt Flex Birthing Simulator Software</td>
<td>8</td>
</tr>
<tr>
<td>Enabling Bluetooth on Your Device</td>
<td>8</td>
</tr>
<tr>
<td>Connecting or “Pairing” Your Baby in Bluetooth Settings</td>
<td>9</td>
</tr>
<tr>
<td>Connecting Your Baby to the Software</td>
<td>10</td>
</tr>
<tr>
<td>Registering Your Baby</td>
<td>10</td>
</tr>
<tr>
<td>Software Updates</td>
<td>11</td>
</tr>
<tr>
<td>Using the Prompt Flex Birthing Simulator Software</td>
<td>11</td>
</tr>
<tr>
<td>Running a Drill in Drill Mode</td>
<td>12</td>
</tr>
<tr>
<td>The Drill Screen Buttons Explained</td>
<td>13</td>
</tr>
<tr>
<td>Saving a .PDF of Your Drill</td>
<td>14</td>
</tr>
<tr>
<td>Saving a .CSV File of Your Drill</td>
<td>14</td>
</tr>
<tr>
<td>Meter Mode</td>
<td>15</td>
</tr>
<tr>
<td>Demonstrating or Exploring the Software Without a Baby Connected</td>
<td>15</td>
</tr>
<tr>
<td>Settings</td>
<td>16</td>
</tr>
<tr>
<td>Upgrade Baby</td>
<td>17</td>
</tr>
<tr>
<td>View Registration Info</td>
<td>17</td>
</tr>
<tr>
<td>System Info</td>
<td>17</td>
</tr>
<tr>
<td>Reset Scenarios to Defaults</td>
<td>17</td>
</tr>
<tr>
<td>Warranty</td>
<td>17</td>
</tr>
</tbody>
</table>
We

**Limbs & Things Ltd**

of

**Sussex Street, St. Philips, Bristol, BS2 0RA**

Declare under our sole responsibility that the product described below:

| Brand and Model Name | Limbs & Things Prompt Flex Birthing simulator, Part number: 80122 |

Has been tested and is in conformity with the following standards:

<table>
<thead>
<tr>
<th>SUBJECT</th>
<th>STANDARD</th>
</tr>
</thead>
<tbody>
<tr>
<td>Electrical Safety</td>
<td>IEC 61010-1 Ed.3.0 and EN61010-1: 2010 Safety requirements for electrical equipment for measurement, control and laboratory use.</td>
</tr>
<tr>
<td>Electromagnetic Compatibility</td>
<td>EN61326-1:2013 Electrical equipment for measurement, control and laboratory use.</td>
</tr>
<tr>
<td></td>
<td>Emissions:</td>
</tr>
<tr>
<td></td>
<td>EN55016-2-3:2006</td>
</tr>
<tr>
<td></td>
<td>EN61000-3-2:2006 +A1+A2</td>
</tr>
<tr>
<td></td>
<td>EN61000-3-3:2013</td>
</tr>
<tr>
<td></td>
<td>EN55011:2009+A1 (CISPR 11)</td>
</tr>
<tr>
<td></td>
<td>Immunity:</td>
</tr>
<tr>
<td></td>
<td>EN61000-4-2: 2009</td>
</tr>
<tr>
<td></td>
<td>EN61000-4-3 :2006 +A1 +A2</td>
</tr>
<tr>
<td></td>
<td>EN61000-4-4: 2004</td>
</tr>
<tr>
<td></td>
<td>EN61000-4-5: 2006</td>
</tr>
<tr>
<td></td>
<td>EN61000-4-6: 2009</td>
</tr>
<tr>
<td></td>
<td>EN61000-4-11:2004</td>
</tr>
<tr>
<td>Radio performance</td>
<td>EN 300 328 V1.8.1:2012-06</td>
</tr>
</tbody>
</table>

Thereby meeting the essential requirements of directive 99/05 EC (the R&TTE directive)

I hereby declare that the equipment named above has been designed to comply with the relevant sections of the above referenced Standards and meets all essential requirements of the RTTE Directive.

Signed: Nic Riley
Position: Managing Director
Location: Limbs & Things Ltd, Bristol, England
Date: 1st July 2015
We

**Limbs & Things Ltd**

of

*Sussex Street, St. Philips, Bristol, BS2 0RA*

Declare under our sole responsibility that the product described below:

<table>
<thead>
<tr>
<th>Brand and Model Name</th>
<th>Limbs &amp; Things Prompt Flex Birthing simulator, Part number: 80122</th>
</tr>
</thead>
</table>

Has been tested and is in conformity with the following standards:

<table>
<thead>
<tr>
<th>Technical regulations</th>
<th>47CFR: 2008 Part 15, Sub Part C Intentional Radiators; Conducted (clause 15.207) and Radiated (clause 15.209) Emission Limits</th>
</tr>
</thead>
<tbody>
<tr>
<td>Test laboratory</td>
<td>York EMC services&lt;br&gt;46 Waverley Road&lt;br&gt;Beeches Industrial Estate&lt;br&gt;Yate&lt;br&gt;Bristol&lt;br&gt;BS37 5QT</td>
</tr>
<tr>
<td>Test report number</td>
<td>B1726TR1</td>
</tr>
<tr>
<td>Test report date</td>
<td>9th June 2015</td>
</tr>
</tbody>
</table>

This product contains a Panasonic radio module PAN1026 which has been tested in accordance with the necessary standards. This device holds FCC ID: T7VPAN10

Signed: Nic Riley  
Position: Managing Director  
Location: Limbs & Things Ltd, Bristol, England  
Date: 1st July 2015  
Signature: [Signature]

Doc. 80122 FCC Issue 1
Intended Use of Product

The Prompt Flex Force Monitoring (Bluetooth) is a birthing simulator, representing a full term pregnant adult woman and a full term baby. Instructors can articulate mother and baby in multiple positions in order to simulate various types of deliveries. Instructors can demonstrate and students can practise delivery of the baby and monitor the amount of force applied to the baby’s head using the software package.

This product is intended for training and demonstration purposes only by those in the healthcare profession.

Technical Specification

The baby is fitted with an internal electronic strain gauge and a Bluetooth radio that work in conjunction with downloadable free birthing simulator software and allow measurement of the force applied to the baby’s head in Newtons. The software is compatible with Windows, Mac, iOS and Android. The baby contains an internal rechargeable battery which is not accessible. It is charged using the contact charging dock supplied.

<table>
<thead>
<tr>
<th>Specification</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Run Time</td>
<td>10 Hours (approximately)</td>
</tr>
<tr>
<td>Charge Time (from flat)</td>
<td>4-5 Hours (approximately)</td>
</tr>
<tr>
<td>Standby Time</td>
<td>40 Days</td>
</tr>
<tr>
<td>Auto Power-Off</td>
<td>2 Minutes</td>
</tr>
<tr>
<td>Maximum Load (force)</td>
<td>500 Newtons</td>
</tr>
<tr>
<td>Charger Cradle Supply</td>
<td>12V DC, 500mA</td>
</tr>
</tbody>
</table>

General Safety Warnings

To avoid damaging your baby or charging dock and reduce the risk of fire or electric shock, explosion, or other hazards, observe these common-sense precautions:

- Use only with cables, chargers, and other accessories approved by Limbs & Things Ltd
- The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances
- Dispose of your baby or charging dock and battery separately from household waste and in accordance with local regulations

! Do not drop, strike, or shake your baby or charging dock
! Do not damage the power cord by bending, twisting, pulling, heating, or placing heavy items on it
! Do not attempt to repair or modify or remanufacture the baby or charging dock. It is equipped with an internal rechargeable battery, which is not user accessible
! Do not open, disassemble, crush, bend or deform, puncture, or shred the baby or charging dock
! Do not insert foreign objects into the baby or charging dock
! Do not expose the baby or charging dock to fire, explosion, or other hazards
! Do not handle the charging dock with wet hands or immerse in water or other liquids
Battery Safety Warnings

- Use the correct adapter when using the battery charger in a country or region where the adapter that comes with your baby or charging dock doesn’t fit the power outlets
- The charger and adapter are intended for indoor use only
- To avoid wasting power, unplug the adapter from the power outlet after the baby is fully charged
- Do not attempt to remove or replace the battery yourself
- Do not expose the baby or charging dock to direct sunlight or use it in places with high humidity, such as a bathroom
- To avoid electric shock or fire, unplug the power cord and charger during lightning storms
- Improper use may result in a fire, explosion, or other hazard
- Do not allow children to charge the battery or use the adapter without adult supervision

General care

To remove the lubricant, wipe clean with a soft, damp cloth and use mild detergent only. We do not recommend running under the tap, as there is the possibility of water ingress via the arm and leg spigots.

- Don’t use harsh chemicals (such as alcohol, benzene, or thinners) to clean your baby or charging dock
- Do not use or store in ambient temperatures lower than –20°C (–4°F) or higher than 50°C (122°F)

Charging Your Baby

You need to charge your baby prior to use. Charging time from empty to full battery is approximately 4-5 hours. Every hour of charging gives approximately 2 hours of use.

The dock has a temperature sensor and safety cutout, so it is safe to leave the baby on charge overnight.

1. Connect the power supply cable into the side of the charging dock and plug into the mains
2. A solid red LED light next to the lightning symbol on the side of the dock confirms that there is power going to the dock
3. Place baby in the dock making sure it is sitting flush with the dock mold, to ensure good contact between the baby and the dock
4. A blue LED light next to the battery symbol on the side of the dock tells you that it's charging
5. Charging is also indicated by a red pulsing light on the right of baby's chest
• When charging is complete the red light on the baby’s chest and the blue light on the charging dock will turn off. The charge should then give approx. 10.5 hours of use
• Remove the baby from the dock

Other Battery Information
If the baby is turned on but not paired with a Bluetooth device within 2 minutes, the baby will power off to conserve battery life.

A pulsing red light on the baby’s chest when the baby is switched on and out of the dock indicates that baby is low on charge (less than 2 hours of charge left). Place on the charging dock.

If the baby is fully charged but then left in standby mode, the battery should last approximately 40 days.

If the baby is unlikely to be used for a long period, we recommend you charge it fully before storing it to maintain the health of the battery.

A rapidly flashing red light on the baby’s chest when in the charging dock indicates that the baby has overheated. Remove from the dock and allow to cool down.

The expected life of the battery is equivalent to approximately 1000 charges.

Prompt Flex Birthing Simulator Software Minimum Specification
The software is compatible with Windows, Mac OS, Android and iOS.

Minimum system requirements:

<table>
<thead>
<tr>
<th>Windows</th>
<th>Mac OS</th>
<th>iOS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Windows XP/7/8</td>
<td>Intel® Core™ Duo 1.83GHz or faster processor</td>
<td>iPod Touch 4 and above, iPhone 4 and above, iPad 2 and above</td>
</tr>
<tr>
<td>2.33GHz or faster x86-compatible processor, or Intel Atom™ 1.6GHz or faster processor for netbook class devices</td>
<td>Mac OS X v10.7, and above</td>
<td>iOS 6.1 and above</td>
</tr>
<tr>
<td>512MB of RAM</td>
<td>512MB of RAM</td>
<td></td>
</tr>
</tbody>
</table>

Note: Once you have successfully installed the Software, the program will automatically perform periodic update checks. If an update is available you will see a popup advising that a new release is available, with a link to download the latest version.

Bluetooth Requirements
• Windows, Android and Mac: Bluetooth v2.1 and higher
• iOS: Bluetooth v4.0 and higher
Downloading The Prompt Flex Birthing Simulator Software


Choose the download applicable to your device (Windows, Mac, Android or iOS) and follow the on-screen instructions to install the software on your device/computer.

- **Android**: you must allow your phone to install from “Unknown Sources” (i.e. apps not downloaded via the Google Play Store). To do this, navigate to Menu/Settings/Applications and check the box marked Unknown Sources.

If you receive the message “Can’t open file” when you click on the downloaded file, you will need to use a File Manager application to open it and complete the installation. There are a large variety of File Manager apps available free of charge from the Google Play Store.

- **iOS**: The iOS link will take you to the Apple Appstore where you can download the app for free.

Once the installation is complete, launch the software. You should see the Welcome screen.

Enabling Bluetooth on Your Device

Ensure your device has Bluetooth capabilities, and the Bluetooth receiver is switched to ‘on’. The procedure will vary according to your device. Note that Windows and Mac desktop computers won’t usually have Bluetooth functionality as standard and you may need to buy a Bluetooth adapter to plug into your USB port.

- **iOS**: Go to Settings/ Bluetooth. Toggle the switch to On

- **Mac**: Choose System Preferences from the Apple menu, then click Bluetooth from the View Menu. In Bluetooth preferences, make sure “On” is selected (in earlier Mac OS X versions, click the Settings tab, then click the Bluetooth On button to turn on Bluetooth). Check the Show Bluetooth in menu bar option to put a Bluetooth icon in the top right of your screen

- **Windows**: Most laptops come with a built-in Bluetooth adapter. You might have to turn on the adapter (you can often find a button that toggles Bluetooth on your laptop’s keyboard or in your computer manufacturer’s included software). Check the manual for your computer or the manufacturer’s website if you are unsure

To make your laptop discoverable to the Bluetooth baby, click the Start button, and select Devices and Printers. Right-click your computer in the list of devices and select Bluetooth settings.

Check the Allow Bluetooth devices to connect to this computer checkbox.

Check the Allow Bluetooth devices to find this computer checkbox, and then click OK.

- **Android**: Go to Settings/ Wireless and Networks/Bluetooth. Toggle the switch to On
Connecting or “Pairing” Your Baby in Bluetooth Settings

You will need to connect or ‘pair’ the baby with the device/computer onto which you have loaded the software.

First, turn your baby on by holding down the button on its chest for 3 seconds

- **Windows 7/8 PC:** Go to Start/Devices and Printers and choose Add a Device. Your Prompt Flex baby should appear in the list of devices under the name PROMPTFLEX_XXXXXX. Select the baby in the list and click Next to add it. You should receive a confirmation message that the baby has been added.

- **Windows 10:** Go to Start/Settings and choose Devices. Choose Bluetooth in the left hand menu. In the Manage Bluetooth Devices window make sure that Bluetooth is On. Turn your baby on and it should appear in the list with “ready to pair” underneath. Click on the baby name and choose Pair. It should now say Paired underneath the baby name.

- **Android:** Go Settings/ Wireless & Networks/ Bluetooth Settings. Check for PROMPTFLEX_XXXXXX in the list of available devices, or tap Scan for devices. Click on PROMPTFLEX_XXXXXX to pair. If pairing is unsuccessful on the first attempt, try turning Bluetooth off and on again and repeating the process.

- **Mac OS:** Click the Bluetooth icon in the menu bar in the upper-right of your display. Choose Set up Bluetooth Device or Open Bluetooth Preferences. Search for the baby in the list of available devices and click Pair to connect. After you have paired with the baby, you should see the baby name move from the Available devices to the Paired Devices area.

- **iOS:** With iOS it is not necessary to pair your baby and device in Bluetooth settings before launching the software. This step can therefore be omitted.

The baby is now ready for use with the Prompt Flex Birthing Simulator Software.
Connecting Your Baby to the Software

Ensure your baby is turned on (you should have a solid white light on the baby’s chest) and launch the software. In the Welcome screen you will see the word Disconnected next the Bluetooth icon in top right of the window.

1. Choose Connect your baby

2. In the Select a force-monitoring baby screen, click Connect next to your PROMPT Flex baby, which will be identified by the last 6 digits of its serial number.

3. If your baby does not appear in the list, or if the Connect button is greyed out, press the Rescan button at the bottom of the screen. You may need to press Rescan several times before you successfully connect to your baby.

When your baby is connected to the software you will see the word Connected next the Bluetooth icon in top right of the window and the white light on your baby’s chest will pulse slowly.

Registering Your Baby

The first time you connect your baby with the software, the Register your baby screen will launch.

Complete your details in the registration form (fields marked * are compulsory)

- **Important:** the email address you give us here will be used to advise you of any future firmware upgrades, so please complete this field especially carefully. Note that it is not possible to change the email address assigned to your account once registration is complete, so we recommend using a multiple access (e.g departmental) email address where possible.

Choose a name or number for your baby. If your institution has more than one Prompt Flex Force Monitoring baby, we highly recommend you give each baby a unique name or number – to avoid confusion when connecting or ‘pairing’ – and label the babies after naming. Alternatively, you may prefer to make the baby’s name the same as the pre-populated serial number shown in the registration form, which is also the number embossed on the side of the baby.

Follow the link to the software licence agreement before clicking I Agree. The licence agreement can be downloaded from the Limbs & Things website at [http://assets.limbsandthings.com/documents/PROMPT_Flex_Software_Licence_Agreement.pdf](http://assets.limbsandthings.com/documents/PROMPT_Flex_Software_Licence_Agreement.pdf)
Registration is a once only operation. The next time you launch the software, it will detect that the baby has already been registered. The baby should appear in the list of Bluetooth devices under the new name/number you chose at registration. However, the length of time it takes for the name to be refreshed is dependent upon your operating system.

Software Updates

From time to time, we may issue new versions of the software. When you connect your baby in the software, it checks to see that you are running the latest version. If you aren’t, you will see a popup that a new release is available with a link to download it. You can choose to download, be reminded later or click ‘Cancel’ to close the popup without downloading the update. NB. If you do choose to download the new version, you need to exit the software before running the installer and relaunch it afterwards.

Using the Prompt Flex Birthing Simulator Software

Once your baby has been registered, you will be taken to the Select Mode screen. This offers a choice of two modes:

Drill mode: has 6 pre-programmed delivery scenarios (Normal Birth, Shoulder Dystocia, Vaginal Breech Birth, Forceps, Vacuum-assisted Birth and Third Stage of Labour)

• The timing of interventions can be recorded
• Force can be plotted on a graph
• Notes can be added
• Scenarios and interventions within scenarios can be edited or added

Meter mode:

• Records the amount of force in Newtons being applied to the baby’s head during delivery. Gives a reading and plots on a bar graph
Running a Drill in Drill Mode

In the Select mode screen choose Drill mode

1. In the Enter drill data screen complete fields as required (these will show on the PDF and .csv records of the completed drill) and click Next

2. In the Select scenario screen choose the type of delivery scenario you wish to run

3. Click the Start button to start the drill for your chosen delivery scenario. The program is now collecting force data from the baby and displaying the plot line on the graph, and the timer clock is running

The list of Interventions associated with your chosen Delivery Scenario is now active. To record on the graph when a specific Intervention is performed, click on the required Intervention from the list.

Each time an Intervention is clicked a colour coded flag will appear on the graph.

For ease of viewing you can Zoom In and Zoom Out of the graph. This can be useful if several interventions are performed very close together.
The lower graph window gives a bird’s eye view of the whole drill.

The Drill Screen Buttons Explained:

Use **Start again** to begin your drill again from the beginning. Any interventions and force already recorded will be wiped, and the time clock will reset to 0:00.

You can add any notes on the trainee’s performance as the drill proceeds by clicking the **Add notes** button.

You can **pause/resume** the drill at any time by clicking the Pause/Resume button.

You can change from one scenario to another mid drill (for example to simulate a normal birth that becomes a Shoulder Dystocia case) by clicking the **Change Scenario** button. A new scenario flag will drop on to the timeline to register the time of the change.

Choosing **Edit Scenario** allows you to add, rename or reorder interventions and to edit the colour of the flag associated with them.

Once the drill has been completed click the **Finish** button on the Control Panel.

If monitoring force is not relevant to your chosen drill, you can disable the graph using this toggle switch.

Choose **New drill** to start a completely new drill. You will be taken to the **Enter Drill data** screen to complete details as appropriate, and from there on to the Select **Scenario screen**.

This button takes you out of drill mode and into Meter Mode where you can practise applying force to the baby’s head and see the result in Newtons.

Choose **Exit** if you have finished using the software and want to disconnect your baby. You will be taken back to the Welcome screen.
Saving a .PDF of Your Drill
You will be prompted to save your drill as a PDF before exiting the drill screen, starting a new drill or switching to Meter mode.

- Choose Export PDF
- Windows and Mac Users: In the Select location for download screen, navigate to your chosen location for saved drills and then name the drill (the default name will be <scenario type> <trainee’s name> <date> <time of export>)
- Android and iOS users: You can email the PDF to an address of your choosing

If you changed scenarios mid drill, this will be reflected in the title of your pdf. For example, a drill that changed from Normal to Shoulder Dystocia will have the following title: Normal>Shoulder Dystocia.

Saving a .CSV File of Your Drill
This option is useful for collating research results and is displayed using a sample rate of 20 Hz per second.

- Choose Export CSV
- Windows and Mac Users: In the Select location for download screen, navigate to your chosen location for saved drills and then name the drill (the default name will be <scenario type> <trainee’s name> <date> <time of export>)
- Android and iOS users: You can email the .CSV to an address of your choosing

Important: If you wish to save your drill as a .csv file, please make sure to do so before exiting the drill screen, starting a new drill or switching to Meter mode, as you will be unable to retrieve the data once you have exited the drill.
Meter Mode

Meter mode allows you to monitor the force applied to the baby outside of the context of a scenario.

• In the Select mode screen choose Meter mode
• The bar graph and Newton reading will fluctuate according to the force applied

The reading should be at 0 (+ or – 2) when the baby is lying flat on a table and no force is being exerted. If your reading is +/- 5 when the baby is in this position, you may wish to use the Reset to Zero button to recalibrate your baby.

Demonstrating or Exploring the Software Without a Baby Connected

Demonstration mode allows you to see the functionality of the software without the need to have a baby connected.

• Choose Connect your baby in the Welcome screen
• Click Connect next to Demo mode in the Select a force-monitoring baby screen

To demonstrate full functionality in Drill mode, you should choose the Shoulder Dystocia scenario. For all other scenarios, interventions have been disabled and it is not possible to record them on the graph timeline.
Settings

You can access the software settings from within most screens by clicking on this button in the top right corner of your screen.

Edit Delivery Scenarios

The **Edit delivery scenarios** screen allows addition, deletion and editing of delivery scenarios. Select the scenario you wish to edit or delete from the list.

Choosing **Edit** allows you to add, rename or reorder interventions and to edit the colour of the flag associated with them.

Deleting a scenario will remove the scenario and its associated interventions. It is possible to restore the default scenarios provided with the software but any that you have created yourself cannot be retrieved once the Delete option has been pressed.

Creating a New Delivery Scenario

In **Settings**, choose **Edit delivery scenarios**, then click the **Add scenario** button.

Give your scenario a name, then click the Add intervention button to add your first intervention. Complete the intervention label text box and click on the Colour box to choose a colour for the associated intervention flag.

Repeat this process until you have added all required interventions.
Upgrade Baby
This option will be used on the rare occasion that you receive notification of an update to the baby’s firmware. We will send you a link to the new firmware, to save to your device. You would then use the Upgrade Baby option to navigate to the saved location and follow the on screen instructions.

View Registration Info
This option allows you to see the name and serial number of the baby you are currently connected to, together with details of who the baby is registered to at your institution. This information is not editable.

System Info
Here you will find a record of the software and firmware version you are using. This information will be useful if you need to contact us for technical support.

Reset Scenarios to Defaults
This is useful should one of the default scenarios supplied, and/or its associated interventions, be accidentally deleted.

Important: the reset will overwrite any customisations you have made to the default scenarios and will delete any new scenarios that you have created, so we recommend this button is used with caution.

Warranty
We recommend that you check the contents of your product on arrival and store it in the appropriate manner.

Limbs & Things warrants this product against defective materials and workmanship for 12 months from date of invoice and will replace or repair them free of charge.

THIS WARRANTY DOES NOT COVER damage resulting from:

1. Misuse, including but not limited to
   (a) failure to use the product for its intended use or in accordance with Limbs & Things’ instructions on the proper use and maintenance, and
   (b) installation or use of the product in a manner inconsistent with the technical or safety standards in force in the country where it is used and
   (c) improper or incorrect installation of software

2. Repairs done by the customer himself

3. Defects of any system into which this product is incorporated

4. Damage resulting from use of non Limbs & Things Ltd approved accessories

5. Scratching or damage to all plastic surfaces and other externally exposed parts due to normal customer use.

This warranty does not affect the customer’s statutory rights under applicable national laws in force, nor the customer’s rights against the dealer arising from their sales/purchase contract.

You can view and download the latest FAQs, User Guides and product literature on our website:

limbsandthings.com